Explanation for Additional Queries Received

Request for Proposal for Selection of Master System Integrator to Design, Develop, Implement and Maintain the Common Cloud Based DC and DR, Citizen Application and E-Governance Application along with Integrated Command and Control Center (ICCC) for ten smart cities (Coimbatore, Madurai, Salem, Thanjavur, Tiruchirapalli, Vellore, Tirunelveli, Tiruppur, Thoothukudi and Erode) of Tamil Nadu

RFP No.: TUFIDCO/CCC/738/AM(M)/2017

Date: 22 March, 2018

#	Document Reference	RFP Page No.	Description in RFP / PreBid	Clarification Sought	Response
1	2.5 Pre-Qualification Criteria Prebid response no- 37	52	RFP mandates the sole bidder/any party in the consortium to possess SEI CMMi Level 5 certificate to be eligible to participate in the tender.	Request change in condition to allow – On going Level 5 certification to be allowed. Scope of work for the Level 3 certificate acquired in 2016. Level 5 certificate applied before RFP Publishing. We will be receiving the Level 5 status by Shortly	Further clarified as following, The sole Bidder (including subsidary / parent / group company) or any member of a Consortium, should possess CMMi Level 5 Certification on Bid Submission date - 04.04.2018 as per published RFP conditions.
2	PreBid Response ICCC Locations		ICCC Location for 11 Sites	Request Contact Person and Contact Phone Number for Site Access / Survey	Contact details below, **Coimbatore** Contact Name: Dr. K. Vijaya Karthikeyan., I.A.S Designation: Commissioner Phone: 91 - 422 - 2390261

#	Document Reference	RFP Page No.	Description in RFP / PreBid	Clarification Sought	Response
					Erode Contact Name: Thiru. Seeni Ajmalkhan, M.A., M.B.A., Designation: Commissioner Phone: 0424-2251616 **Madurai** Contact Name: Dr.Aneesh Sekhar , IAS Designation: Commissioner Phone: 0452-2530521 **Salem** Contact Name: Thiru. R. Sadheesh Designation: Commissioner Phone: 0427-2213993 **Thanjavur** Contact Name: Thiru P.Kalimuthu Designation: Commissioner Phone: 04362-231553 **Tiruchirappalli** Contact Name: Thiru.N. Ravichandran Designation: Commissioner

#	Document Reference	RFP Page No.	Description in RFP / PreBid	Clarification Sought	Response
					Phone: 0431-2415396
					Tirunelveli Contact Name: Dr.V.Narayanan Nair Designation: Commissioner Phone:0462-2336633,2335196
					Tiruppur Contact Name: Thiru. M. Ashokan Designation: Commissioner Phone: 0421-2242101
					Vellore Contact Name: Dr.Vijay Kumar Designation: Commissioner Phone: 0416-2220578
					Thoothukudi Contact Name: Thiru.Alby John Varghese .,I.A.S Designation: Commissioner Phone: 0461-2326901
					Chennai/ CMA - State HQ Contact Name: Tmt. Gunadevi Designation: System Analyst, CMA Phone: 044-28524286

#	Document Reference	RFP Page No.	Description in RFP / PreBid	Clarification Sought	Response
3	Section 1.5, RFP pg no 70, Prebid response no- 47	70	GIS Platform Clarified as following, Only Cloud Based Map Engine procurement is mandated.	The word "Map Engine" is a proprietary product specific to MapMyIndia	Refer revised Price Bid Format from PreBid response 12.03.2018 as per Clarification provided in Pre-Bid. GIS service Platform (Google maps/Bing Maps/MapmyIndia/ similar) Further Clarified as following, MSI Should provide open GIS platform/Google Maps / Map My India / Bing Maps/ Similar with an ability to have updated point on interests. Proposed Map Service/API should be provided as Software as a Service only. MSI should provide Map Engine/Service with the following specifications: 1)Map Engine/Service should have integrated Detailed GIS maps having

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					features to support all the specific components of the requirements
					2)Integrated data sets to support search and routing features
					3)Map Engine/Service should have support for both Web & Mobile Platform
					4)Map Engine/Service should publish API to be consumed across all the applications including command and control center
					5)Map Engine/Service should have capabilities to geo-code based on a text address, obtain address when latitude, longitudes are provided (reverse-geocode)
					6)Map Engine/Service should provide APIs to routing and directions

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					7)APIs/SDKs of the Map engine/Service should be of open architecture and industry standard 8)No additional licenses needed to be procured in the future for scalability on number of city/user. 9) MSI to provide map Engine/Service usage based billing along with CSP consumption charges breakup
4	Section 1.5, RFP Page no-70, Prebid response page no-55	70	GIS Platform	Request to have any GIS COTS that supports required capability	Refer above clarification.
5	Point no 159 of Prebid response dated 12th March 2018		Bidder can choose multiple CSPs. Bidder is expected to provide single unified CSP bill to show consumption based charges. PaaS service used in platform and solution should be mirror copies on	Request to clarify that MSI can offer a solution where the solution is deployed in DC-DR from single or multiple CSPs outside Tamil Nadu.	Further Clarified as following, MSI can offer a solution where the PaaS solution is deployed across DC-DR from single or multiple MEITY Empaneled CSPs outside Tamil Nadu (within Indian Territory) but provide an accessible copy of all the raw data from one of the MEITY

#	Document Reference	RFP Page No.	Description in RFP / PreBid	Clarification Sought	Response
			both DC and DR for effective failover		empaneled CSP in the State of Tamil Nadu.
6	RFP Ref, Annexure 18, Point 4.n, Page 410	410	The CSP should allow a tour of their data center to demonstrate the hyperscale, high availability and security of Government Data once they are hosted on cloud services.	Request to clarify ability to demonstrate hyper-scale, high availability and security capabilities leveraged to secure government data.	Further Clarified as following, MeitY Empaneled and STQC audited CSPs, CSP can demonstrate the hyper-scale, high availability and security capabilities leveraged to secure government data through the CSP Cloud Management console. These features / capabilities should be demonstrated through the CSP console during Technical Evaluation.